

Universal Design Recommendations for Accessible Elevators

- Clear signage to easily locate elevator, including internationally recognized elevator symbol. Consider “blade” type signage to assist in wayfinding.
- Colour contrast between elevator door and adjacent wall surfaces.
- Elevator door remains fully open for sufficient time to allow people to enter and exit elevator. Length of time to be adjusted according to size of elevator lobby, number of elevators and distance from call button panel to furthest elevator.
- Colour contrast between interior elevator cab floor and walls (e.g., light coloured floor and dark coloured walls).
- Clear space in front of elevator call buttons.
- Audio and visual indication of elevator operation.
- Braille and tactile characters adjacent to control panel buttons.
- Audible verbal announcement inside the elevator announcing the direction of travel of elevator and the floor level when elevator stops at a landing.
- Emergency communication systems with assistive listening and communication enhancement technologies and text to text communication for people with hearing disabilities.
- Mirror on the rear wall of the elevator.
- Handrails installed on all interior cab walls, except on the door side.
- Suitable lighting level at elevator lobbies and inside elevator cab.

